

BMR Suspension

Terms & Conditions – Retail Customers

Business Hours :

Office hours are 8:30am to 6:00pm Eastern Time, Monday through Friday. You can order product directly from BMR Suspension, by calling (813) 986-9302 during office hours. You can also order product online via our secure online shopping cart at www.bmrsuspension.com, via e-mail at sales@bmrsuspension.com, or via fax at (813) 986-8055.

Tech Support :

Our technical staff is available from 8:30am to 6:00pm Eastern Time, Monday through Friday by calling us at (813) 986-9302 or e-mailing us at tech-help@bmrfrabrication.com. Installation instructions for most part numbers can be downloaded at www.bmrfrabrication.com/instructions.

Terms :

We accept Visa, Mastercard, Discover, US Postal Service money orders, and wire transfers.

Returns – Non-Warranty Items :

All non-warranty returns must be made within 90 days from the date of shipment and are subject to a 15% restocking fee, excluding all shipping cost. BMR Suspension will not accept returns on items that have been installed, used, modified or damaged. All items must be received in the original packing material and in the original condition as it was shipped. All items damaged from shipping will be refused. BMR will issue a Returned Material Authorization number for every return. Returned goods will not be accepted without an RMA Number. There are no refunds on shipping and handling charges and all items must be sent prepaid. All returned goods sent freight collect will be refused. If item is returned scratched, nicked or damaged in any way, the cost to repair or re-powder coat the item will be deducted from the amount of the refund. If item is missing any components, the cost to replace these components will be deducted from the amount of the refund. Special order items cannot be returned.

Shipping :

In-stock parts ordered by 3pm Eastern time will ship the same day. BMR Suspension ships all orders UPS Ground unless otherwise specified. UPS next day air, 2nd day air and 3-day select are only available on items that are in stock at the time of order. Canada, Hawaii and Alaska shipments may ship US Postal Service if requested in advance. BMR Suspension does not ship product using other small-package carriers. Any shipment that is refused without authorization will be subject to original shipping charges, return shipping charges, and a restocking fee.

Shortages and Incorrect Shipments :

If the incorrect product is shipped to the customer due to a BMR error (wrong color, wrong part, wrong size), the incorrect product will be replaced with the correct product at **no charge**. If a shortage is found within the shipment, the missing components will be replaced at **no charge**. Incorrect product and shortages must be reported to BMR Fabrication within fourteen (14) days of receipt of shipment. The customer may be responsible for a portion of the replacement cost if reported after fourteen (14) days.

BMR will ship the replacement product or missing components at **no charge** using the same shipping method as the original shipment. If the customer would like to upgrade the shipping method (for example, Next Day Air), the customer will be charged the difference in shipping cost. If the customer cancels the order, the order will be subject to a 15% restocking fee. Replacement product will not be shipped until the original product has been returned.

International Orders :

All international orders must be fully prepaid in US funds. International orders that are more than \$1000 must be prepaid with a wire transfer. International orders that are less \$1000 may be paid with a credit card or wire transfer. International orders will be shipped UPS or truck freight. Canada orders may ship US Postal Service if requested in advance. The buyer is responsible for all shipping costs and must be prepaid. All international items will be fully insured and marked for the full value of the item. Required duties and taxes must be paid by the customer to the appropriate parties.

Warranty :

BMR product applications are warranted to be free from defects in material and workmanship under normal use and service for a period of (2) two years from the date of sale to the original purchaser. Obligation under this warranty is limited to product replacement but not the reinstallation of the replacement product or other incidental costs. This warranty does not cover any product that has been subject to misuse, neglect, alteration, accident, or improper installation. Normal wear shall not be considered a defect under this warranty. All warranty adjustments are limited to replacement or credit of returned merchandise. This warranty specifically excludes impact damage or damage to powdercoat. BMR will issue a Returned Material Authorization number for every return. Returned goods will not be accepted without an RMA Number. BMR will ship the replacement product at no charge using UPS Ground. If the customer would like to upgrade the shipping method (for example, Next Day Air), the customer will be charged the difference in shipping cost.

BMR product is designed to be used with OEM product and other BMR products. BMR does not warranty our product for fitment with aftermarket product from other manufacturers. This applies to suspension products from other manufacturers as well as aftermarket exhaust products, aftermarket drivetrain products, and other aftermarket products. BMR products that are returned due to fitment issues with OEM components or BMR product will receive a full refund. BMR products that are returned due to fitment issues with aftermarket product will be subject to a 15% restocking fee.

Purchaser understands and recognizes that racing parts, equipment and services by or manufactured and/or sold by BMR, are subject to varied conditions due to the manner in which they are to be installed and used. The acceptability and suitability of any part sold or manufactured by BMR for a particular application is solely the purchaser's decision. BMR makes no warranties whatsoever, expressed or implied, or written, THERE IS NO WARRANTY OF MERCHANTABILITY. The right to make changes in the design or add to or improve on their product without incurring any obligation to install the same on products previously manufactured is expressly reserved. Buyer agrees to indemnify and hold Seller harmless from any claim, action or demand arising out of or incident to Buyer's installation or use of products purchased from BMR.



S197 TUBULAR ADJUSTABLE CONTROL ARMS

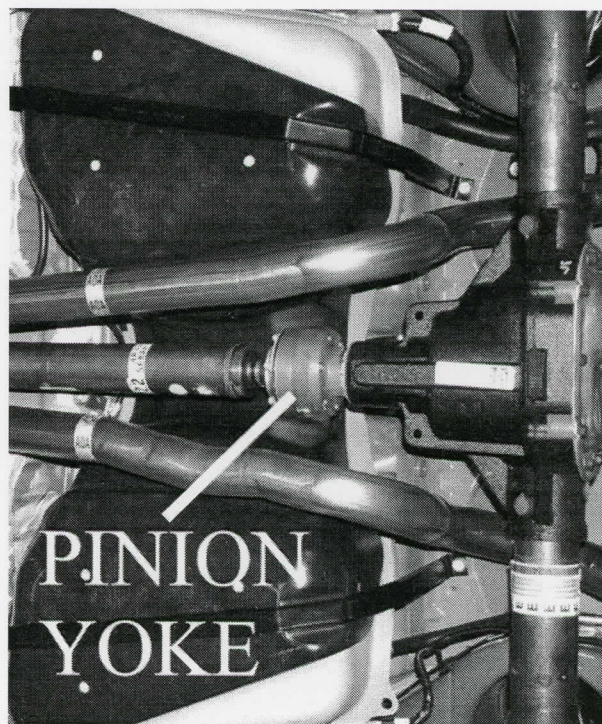
Part # TCA020, TCA021

NOTE: Although this installation can be performed with a hydraulic jack and stands, a 4 post service lift is recommended.

1. Lift vehicle and support by the axle. Remove both rear wheels.
2. Using a small screwdriver, unhook the brake cable where it attaches on the caliper. Slide the brake cable out of the control arm.
3. Remove both control arm bolts using an 18mm wrench or socket. Remove the control arm. Do not remove both lower control arms at one time or the axle may rotate creating additional difficulty during re-installation.
4. Adjust the BMR control arm until it is the same length as the factory arm. With the narrow end forward, install the control arm using the factory bolts. The offset bushing at the rear of the control arm faces inward. If using part number TCA021, it is recommended to lift the rear-end until the car is supported before tightening the mounting bolts. This prevents the polyurethane bushings from being pre-loaded. Failure to do so may result in premature bushing wear and/or irregular ride height. Tighten all mounting bolts to 130 ft/lbs. While the suspension is loaded, lube the grease fittings. Do not exceed 3-4 pumps per fitting.
5. Repeat steps 2-5 on the other side.
6. Re-install the brake cables. This may be done by using a pry-bar to rotate the brake lever while re-inserting the cable end into the slot. Zip tie the brake cable to the new control arms.
7. If you do not want to set a custom pinion angle, tighten all jam-nuts, re-install the wheels, and lower vehicle. If adjustment is required, use the procedure below:

ADJUSTING PINION ANGLE

1. Make sure the rear end is loaded by either setting the car on the ground or letting the car rest on jack stands positioned under the rear axle. In both cases, the car needs to be as level as possible and the suspension loaded.
2. Place an angle finder on the rear portion of the two piece driveshaft and record the angle. Now place the angle finder on the pinion yoke and record the angle.
3. Subtracting one angle from the other results in your pinion angle (Example: -2 rear end angle subtracted from 0 driveshaft angle = -2 degrees) Adjust the control arm to achieve the desired angle.
4. As a starting point, most cars seem to like the following initial settings: Automatics: 1-2 degrees negative, Manuals: 2-3 degrees negative
5. Once pinion angle has been set, tighten all jam nuts.



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This product is an aftermarket accessory and not designed by the vehicles manufacturer for use on this vehicle. As such, buyer assumes all risk of any damage caused to the vehicle/person during installation or use of this product.